

# The New Nishnabotna Valley REC Electric Bill

Office Hours: 7:30am - 4:00pm  
Monday through Friday



We offer several convenient methods to pay your bill:

Return by mail with courtesy envelope

Walk-in Office

Night Deposit Drop Box is available 24/7

Cash/Check/Money Order

MasterCard/Visa/Discover/E-Check

Pay Online

Over the past several months, we have been working diligently to upgrade our billing design and format.

Numerous amounts of data needed transferred to the new program, and to verify the new billing format worked correctly many tests were ran.

The new bill design is a result of our desire to provide our members with the most information possible in the best format available.

You will still find the same information as in previous bills, but there are several additions and enhancements. For example, you will now find detailed rate information for kWh and kW.

To view your balance, track your usage, and pay your bills online, please visit <https://nvrec.smarthub.coop>.

A return envelope is provided for your convenience to mail payment to Nishnabotna Valley REC.

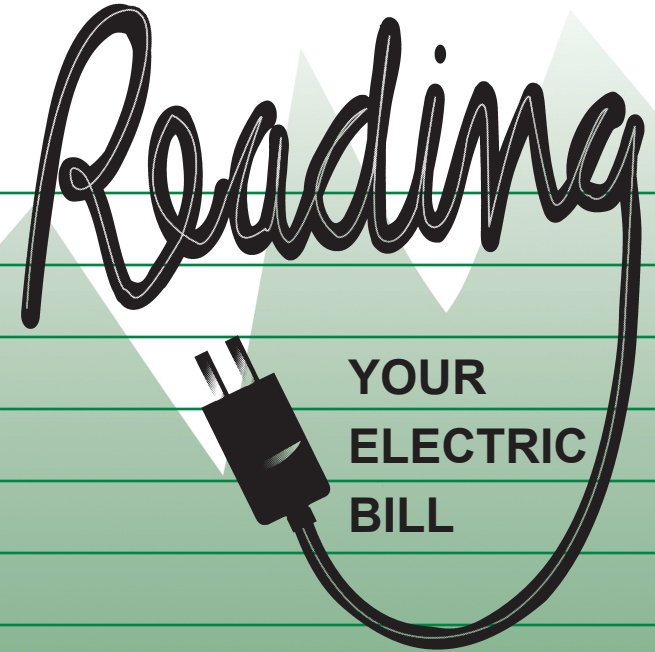
## Important Service Numbers Nishnabotna Valley REC

Office . . . . . (712) 755-2166

(800) 234-5122

Website . . . . . [www.nvrec.com](http://www.nvrec.com)

PO Box 714 Harlan, IA 51537



# How To Read Your Bill

General contact information is provided here.

Your name and billing address are printed here.

Your account number and service description will be listed here. If you would like to add a service description, please contact the office.


Your meter number, current month's readings, multiplier, usage and rate description will be printed in this area.

This area shows a 13-month usage graph. It also shows the daily average temperature and your daily kWh usage.

Watch this area for any special notices. (i.e. Disconnect, Credit Card Expiration, and Budget Bill)

Please note any changes in your mailing address, phone number, or email.

Additional information is located on the back of your bill, including contact information, payment options, and steps to follow during power outages.



**Nishnabotna Valley Rural Electric Cooperative**  
PO Box 714  
Harlan, IA 51537-0714

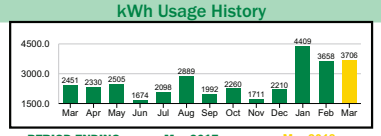
For Bill Inquiries Call:  
(712) 755-2166 or (800) 234-5122  
Office Hours: Monday - Friday 7:30 am - 4:00pm

MEMBER NAME  
MEMBER ADDRESS  
CITY STATE ZIP

Account Number 999999 Serv Desc HOUSE/FARM

Meter No.	Services	From	To	Days	Previous Readings	Present	Meter Multiplier	kWh Usage	Rate Description	Bill Type	KwD Used
111111111		02/01/18	03/01/18	28	12426	13628	1	1202	MULTI-PURPOSE SINGLE PHASE	Regular	0.0
222222222		02/01/18	03/01/18	28	16456	18960	1	2504	INTERRUPTIBLE HEAT	Regular	0.0

**kWh Usage History**



PERIOD ENDING	Mar 2017	Mar 2018
Avg Daily Temp	35	23
Avg Daily kWh	85	132
Avg Daily Cost	\$6.07	\$13.45

**\*\*\* FINAL DISCONNECT NOTICE \*\*\***

According to our records, your energy bill has not been paid. IF WE HAVE NOT RECEIVED THE PAYMENT OF \$388.39 BY 4:00PM ON 04/10/2018, YOUR SERVICE WILL BE DISCONNECTED. This will be the only notice mailed to you.

**KEEP**



**SEND** Please do not staple or paperclip.

Comments/Address Change: \_\_\_\_\_

\_\_\_\_\_


\_\_\_\_\_

> Pay your bill online at [www.nvrec.com](http://www.nvrec.com) or call NVREC.  
> SmartHub Portal gives you account access 24/7.

Scan and go to SmartHub

> We accept Cash, Check, Visa, MasterCard and Discover



**Statement Date** 03/06/2018  
**Account Number** 999999  
**Payment Due** 03/27/2018

**Service Summary**

Previous Balance	\$606.70
Late Charge	\$5.74
Payment Received 02/16/2018	\$224.05 CR
Balance Forward	\$388.39
Current Charges	\$380.48
<b>Total Amount Due</b>	<b>\$768.87</b>

**Message from NVREC**

Power cost adjustment (PCA) reflects changes in the cost of power from our power supplier and can vary month to month.


**Current Service Detail**

<b>Balance Forward</b>	<b>\$388.39</b>
Facility Charge	\$35.00
kWh Charge	1,202 kWh @ 0.1348 \$162.03
Base PCA	1,202 kWh @ 0.00092 \$1.11
Facility Charge	\$8.00
Interruptible Heat	2,504 kWh @ 0.0672 \$168.27
Base PCA	2,504 kWh @ 0.00092 \$2.30
County Tax	\$3.77
<b>Total Electric Charges</b>	<b>\$380.48</b>
<b>Total Amount Due 03/27/2018</b>	<b>\$768.87</b>
\$11.53 (1.5%) late charge applies after 03/27/2018	\$780.40

**Account Number** 9999999  
**Total Due 03/27/2018** \$768.87  
**After 03/27/2018 Pay** \$780.40

MEMBER NAME  
MEMBER ADDRESS  
CITY STATE ZIP

NISHNABOTNA VALLEY RURAL ELECTRIC COOPERATIVE 1  
PO BOX 714  
HARLAN IA 51537-0714



This area shows the statement date, account number, and your next scheduled payment due date.

Here you will find account activity since the previous billing and your total due. (i.e. Connect Fee, Late Charge, Trip Charge, and Payment Agreement Amount Due)

This area shows important messages from your cooperative.

Your account billing detail will print on the right side of the bill. This will show a detailed listing of all current electric charges billed to your account. At the bottom of this section a subtotal of current charges, any delinquent amount due, and your new total amount due will be displayed.

Be sure to return the bottom portion of the bill with your payment to ensure proper credit to your account.

The total amount due for your account is printed here.

When making your payment, return or mail to this address.